

The small print in advance - General information

Costs

For the contract transfer of an entire customer account, a fee of 50 EUR incl. VAT will be charged to the new contract party. (19 % VAT applies to Germany, depending on the VAT rate of your country the actual price may vary).

Time of transfer

Of course, we will try to carry out the transfer of the contract on the date you specify. Please note that the date may be delayed due to internal processing times.

A retroactive contract handover is not possible. Invoices that have already been issued therefore cannot be changed retroactively.

Billing

The billing periods of the contracts managed under the customer account are not changed by the transfer of the contract. Thus, depending on the current billing periods, your products will be billed on the next respective date. You can find out the respective billing periods from the previous contract party.

Username (KIS login)

If you want to change your username, please note the following specifications respectively restrictions:

- letters and numbers only
- no special characters, spaces or umlauts
- at least 5 characters
- at least one letter
- no e-mail address

If the desired username is already taken, Host Europe will assign you another one. If you do not want a new username, simply leave the field blank.

Unique (main) e-mail address of your master data

The main email address is the email address that is linked to your customer account and to which all contract-related notifications (invoices, maintenance work, etc.) are sent by default. This e-mail address is also the only one used for the "forgot password" function.

The main e-mail address cannot be used for multiple customer accounts.

If the e-mail address specified in the form is already used under another customer account, the contract transfer of the entire customer account cannot be made.

Signatures and data for companies of individuals (without registration/non trading company)

For companies of individuals (without registration/non trading company) all shareholders must sign the handover.

For the new contract partner the full names of all shareholder are required.

Persons entitled to information

Privacy is very important to Host Europe. Therefore, we can only provide information on contracts, invoices, etc. to persons who are appropriately registered in the KIS. If you wish to enter more than two persons and their contact details, you can specify additional contact persons on page 5 of this form.



Contract transfer / takeover of an entire customer account



Please fill out the form legibly, sign it and send it to us. Send at least page 2 to 4 of the document as a scanned attachment by e-mail to vertrag@hosteurope.de or by fax to +49 (0) 221 99999 350 or by post.

To be completed by previous contract partner

Customer number*: -----
First/last name or name of company*: -----
Street, house number*: -----
Zip-Code/City*: -----
E-mail address*: -----

The previous contract party irrevocably transfers the contract with the customer account no. to

First/last name or name of company*: -----
Managing Director/Owner*1: -----
Street, house number*: -----
Zip-Code/City*: -----
Country*: -----


The transfer of the contract includes all existing rights and duties at the time of Host Europe GmbH's acceptance of the transfer of the contract.

The previous contract partner in addition to the new contract partner herewith assumes joint and several liability for all Host Europe GmbH claims arising from the contract to be transferred up to the date of transfer.

Note: The transfer of an entire customer account will also involve transfer of the management of all the domains under that customer account. If this is **not** desired, the domain owner/Admin-C should remove the relevant domains from the customer account or move them to a different customer account before the transfer of contract is undertaken.
The username assigned for the customer account is only changed if it is reassigned by the new contract party.

The contract is to be transferred immediately or on

For the transfer of contract, the following person*2 hereby signs with legally binding signature authority:

..... Location, date First/last name in block capitals*2	 Signature/stamp
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* Mandatory fields

*1 Only to be completed by a registered company, association or similar organisation; in the case of a contract relationship with a non trading company the names of all shareholders are required

*2 Please note information at page 1 for "Signatures and data for companies of individuals (without registration/non trading company)"

Contract transfer / takeover of an entire customer account To be completed by the new contract partner

New contract partner

Private individual Company, association or similar organisation

First/last name or name of company*:	
Managing Director/Owner* ¹ :	
Street, house number*:	
Zip-Code/City*:	Country*:
Phone*:	Fax:
Main e-mail address*:	
<input type="checkbox"/> Please send invoices by e-mail attachment (PDF) to this e-mail address.	
VAT ID* ¹ :	Registration number* ¹ :

Desired username (for KIS login)

» Please note the general information on page 1

For the contract transfer of an entire customer account, a fee of 50 EUR incl. VAT will be charged to the new contract party. (19 % VAT applies to Germany, depending on the VAT rate of your country the actual price may vary).

The new contract party irrevocably takes over the contract with the customer number

The new contract partner herewith assumes liability for all Host Europe GmbH claims that have arisen in the past in connection with the transferred contract or that will arise in future. This applies in particular to Host Europe GmbH claims which already exist at the time of the transfer of contract. The new contract partner herewith confirms that they have been provided with the opportunity to identify any claims or pre-existing claims associated with the transfer of the contract. Any information provided by Host Europe GmbH on the status of outstanding claims at the time of transfer of contract shall only be binding if this information is provided in written form.

The new contract partner herewith confirms that they are aware of the contents of the transferred contract, particularly the existing minimum terms and the extent of the contract as well as other obligations and underlying contractual conditions. The new contract party has taken note of the General Terms and Conditions of Host Europe GmbH, and accepts them.

The transfer of the contract comes into effect through the written confirmation of acceptance on the part of Host Europe GmbH. Please note that the processing of the handover of the contract may be delayed due to internal processing times. Furthermore, a retroactive transfer of the contract is not possible.

* Mandatory fields

¹ Only to be completed by a registered company, association or similar organisation; in the case of a contract relationship with a non trading company full names of all shareholders are required

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Contract transfer / takeover of an entire customer account

To be completed by the new contract partner

The new contract partner authorises Host Europe GmbH to collect the contractually agreed fees for all services under the customer account, as well as any outstanding invoices of the previous contract party under this customer account from the payment method stated below.

SEPA direct debit mandate

First/last name or name of company*:		
IBAN*:		
BIC/SWIFT*:	Bank:	
Street, house number:		
Zip-Code/City:		
E-mail address*:		
.....	X
Location, date	First/last name in block capitals	Signature/stamp
Host Europe GmbH is hereby authorised to collect payments from the account nominated above by SEPA direct debit. In addition, the bank will be instructed by Host Europe GmbH to honour any direct debit orders charged against the account nominated above.		
Note: Customer and bank account holder may request that the paid amount be refunded within eight weeks, starting from the direct debit date. The terms and conditions agreed with their bank apply. Prior to the withdrawal of a SEPA direct debit, Host Europe GmbH shall inform the customer that the payment will be collected. Notifications of a direct debit withdrawal will be sent no later than one working day before the account is charged. The provided SEPA direct debit mandate is a general mandate and can be used in association with all existing and future claims of Host Europe GmbH that arise from the contractual relationship.		
Creditor identification number: DE08ZZZ00000352614		
* Mandatory fields		

Credit card / PayPal

Yes, I would like to pay by credit card or PayPal and will enter this data in the customer information system (KIS) under "Account - Forms of Payment" after the contract has been successfully transferred.

For the new contract party hereby signs legally binding and authorised to sign:

Note: In the case of a contract relationship with a non trading company, the names and signatures of all shareholders are required.

.....	X
Location, date	First/last name in block capitals	Signature/stamp

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Additional contact persons (optional)

Type:	<input type="checkbox"/> Authorized signatory	<input type="checkbox"/> Standard	<input type="checkbox"/> Accounting	<input type="checkbox"/> Engineering
First/last name:			
Phone:			
E-mail address:			
<input type="checkbox"/> Please send invoices by e-mail attachment (PDF) to this e-mail address.				

Type:	<input type="checkbox"/> Authorized signatory	<input type="checkbox"/> Standard	<input type="checkbox"/> Accounting	<input type="checkbox"/> Engineering
First/last name:			
Phone:			
E-mail address:			
<input type="checkbox"/> Please send invoices by e-mail attachment (PDF) to this e-mail address.				

Type:	<input type="checkbox"/> Authorized signatory	<input type="checkbox"/> Standard	<input type="checkbox"/> Accounting	<input type="checkbox"/> Engineering
First/last name:			
Phone:			
E-mail address:			
<input type="checkbox"/> Please send invoices by e-mail attachment (PDF) to this e-mail address.				

Type:	<input type="checkbox"/> Authorized signatory	<input type="checkbox"/> Standard	<input type="checkbox"/> Accounting	<input type="checkbox"/> Engineering
First/last name:			
Phone:			
E-mail address:			
<input type="checkbox"/> Please send invoices by e-mail attachment (PDF) to this e-mail address.				